



Web-like Advanced Search for Employees is Business Critical for the Enterprise

Stop Wasting Time and Money

Organizations have made major strides embracing a virtual workplace. This has further exacerbated the historical issues with employees finding the information they need, when they need it, in order to effectively do their jobs. And this continues to impact productivity and cause employee frustration.

According to a McKinsey Report, employees spend 1.8 hours every day – approx. 9 hours a week – searching for and gathering information.

Consumer web experiences have set a high bar for quickly finding the information we need, creating expectations around quality and capabilities for internal search that many organizations simply cannot deliver. Finally, the level of importance of addressing this issue head on is starting to increase. Enabling employees to quickly find internal information across the enterprise, which includes many siloed applications, is now becoming one of the top IT initiatives in many organizations.

“Advanced Search” from BAI provides a single, web-like search box that delivers personalized and connected search experiences that help employees quickly find needed information- regardless of where it exists, where they are, or which devices they use. Our “Advanced Search” capabilities turn system-by-system searches into a single and unified search that saves valuable time and reduces frustration and angst, resulting in more productive employees.

The following helps illustrate the impact “Advanced Search” can have on your team.

Content Sources

If your workplace utilizes more than three of the following enterprise systems, then you need to implement a solution to make your hidden content much more findable:

Aderant	Jira	Oracle WebCenter Content
Alfresco	Jira (Cloud)	PostgreSQL
Amazon Aurora	Jive	Practical Law
Amazon RDS	Kaltura	ProLaw
Amazon S3	LDAP	PubChem
Azure SQL Database	LegalKEY	PubChem Pathways
Bentley	LexisNexis InterAction	PubChem Substances
Bing News	Lotus Notes Databases	PubMed
Bing Web Search	MediaPlatform PrimeTime	RightFind
Box	Micro Focus Content Manager	Salesforce.com
Confluence	Microsoft Academic	SAP ERP
Confluence (Cloud)	Microsoft Dynamics 365	SAP ERP (cloud)
CuadraSTAR	Microsoft Dynamics 365 (cloud)	SAP HANA
Deltek	Microsoft Exchange Online	SAP HANA (cloud)
DISCOVER	Microsoft Exchange Public Folders	ServiceNow
Egnyte	Microsoft Exchange Server	ServiceNow (cloud)
Egnyte (Federated)	Microsoft SQL Server	SharePoint 2019
Elite / 3E	Microsoft Teams	SharePoint 2016
EMC eRoom	MySQL	SharePoint 2013
FileShare	NCBI Protein	SharePoint 2010
Google Cloud SQL	NetDocuments	SharePoint Online
Google Drive	NetDocuments (Federated)	Sitecore
HP Consolidated Archive	Neudesic The Firm Directory	(Any) SQL-based CRM system
IBM Connections	Nuxeo	UniProt
IBM Content Manager	Objective	Veeva Vault
IBM Db2	OneDrive for Business	Veritas Enterprise Vault
IBM FileNet P8	OpenText Documentum	Website Crawler

IBM Lotus Notes	OpenText Documentum (cloud)	West km
IBM WebSphere	OpenText Livelink/RM	Workplace by Facebook
iManage Cloud	Oracle Database	Xerox DocuShare
iManage Work	Oracle WebCenter	Yammer

Note: BAI has pre-built connectors for each of these systems. If you use a content source not on this list, chances are it is on our development roadmap. Please [contact us](#) to discuss.

Frustrated Employees

If you experience any of the following within your organization, then you should strongly consider eliminating all obstacles to finding information to quickly improve productivity and morale:

- Employees express frustration over the inability to find the information they need to complete the tasks they are working on. In most cases they do not even know where to start searching.
- With a combination of in-office and remote workers, along with team members spread over different time zones, it has become much more difficult to ask a colleague a question in person.
- With multiple divisions, business units, and/or country-specific operations, there are challenges with teams being able to easily share and leverage critical information.
- New employee on-boarding and productivity takes longer than necessary as pertinent information and training materials need to be hunted down and often recreated.

Next Steps

If you can relate to any of the above challenges, then we encourage you to do one or both of the following:


- Conduct an internal survey to better understand employee frustration and the impact on productivity (BAI can help with this).
- Conduct a pilot to see how your organization can immediately benefit from Advanced Search.

Advanced Search Pilot

Here are the steps you can take to get your organization on the path to delivering a much better enterprise search experience to your valued employees:

- Ask a few team members to participate in an internal pilot of an Advanced Search solution and use their feedback for a larger deployment.
- Allocate one or two technical resources with part-time availability to help set up and configure your Advanced Search solution. You could utilize BAI's Azure Cognitive Services, in which case you would need even fewer resources.
- Obtain user feedback from the pilot, which we can assist with, and make improvements so that the solution meets organizational needs.

Our Advanced Search solution can be fully functional in a matter of weeks!



If you are interested in conducting a pilot to bring meaningful improvements in employee satisfaction, decision-making, and productivity, please contact us at pilot@BAinsight.com.